”The book - Advanced Decision Making In Business and Public Services - by Petr Dostal is one of the first books to bring together a wide variety of concepts and techniques for dealing with problems and issues in the realms of management, business and services. Dr. Dostal's work manifests a high level of technical expertise, expository skill and experience in dealing with real-world problems. Dr. Dostal's work is impressive in all respects. It is an important contribution to the literature. “

Lotfi A. Zadeh, Professor Emeritus  June 29, 2012, Berkeley, USA